



# Presentation by Mr. Keith Tan, Chief Executive, Singapore Tourism Board

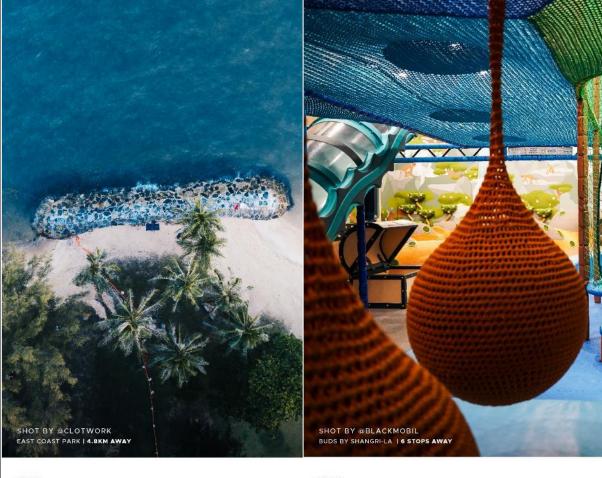
# Stepping up in a pandemic





# **Navigating challenges of COVID-19**





SINGAPORE GISCOVERS





SINGAPOREDISCOVERS



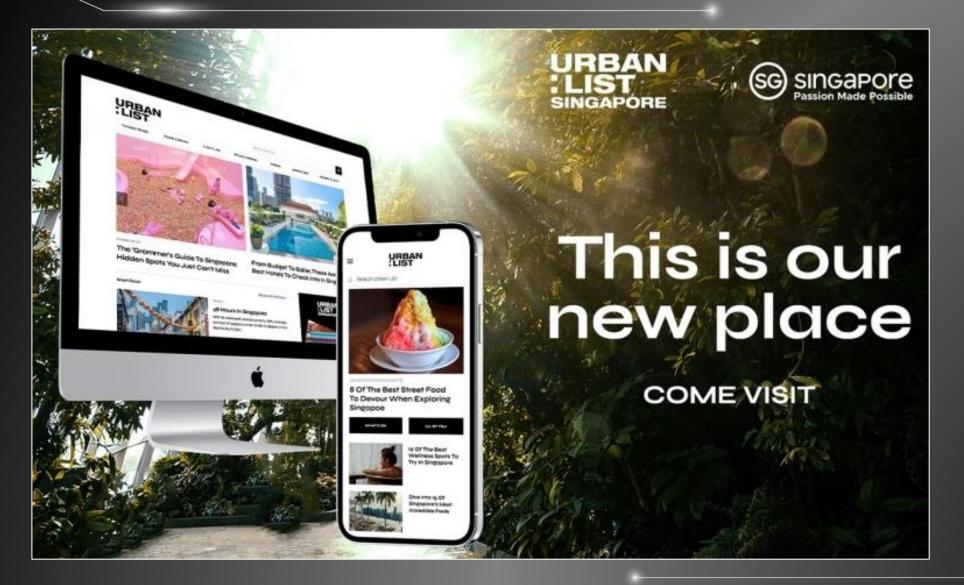
# **Differentiating Destination Singapore**

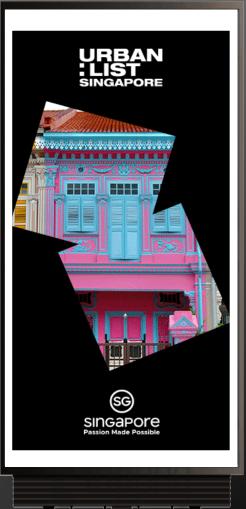


#### Scaling up our international recovery campaign



### **Connecting with Aussies and Kiwis**



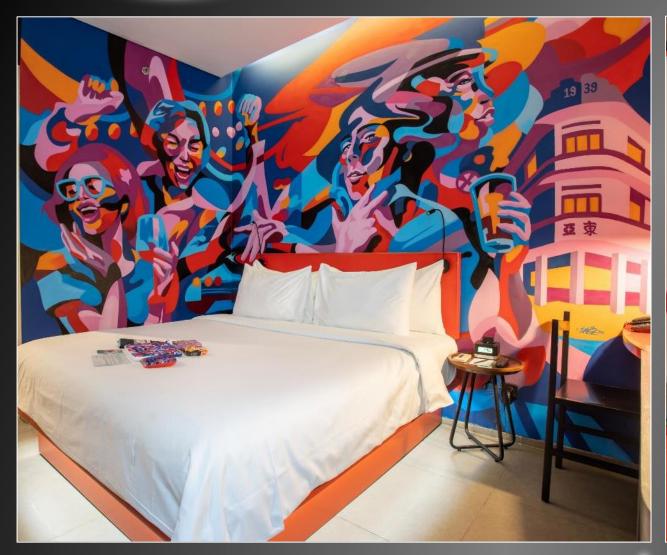


# **Wooing tourists from India**



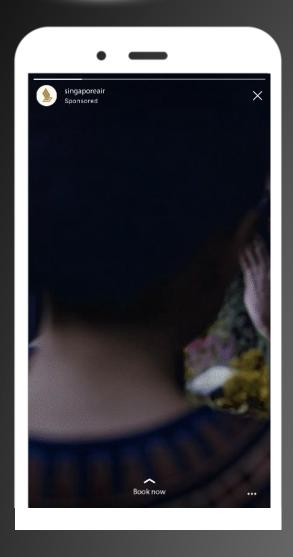


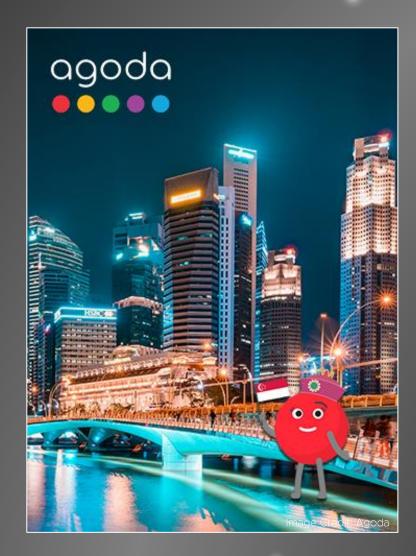
# **Drawing Indonesian visitors**





## Deepening regional and global partnerships







# Offering visitors complimentary experiences





# Delighting with hidden gem surprises





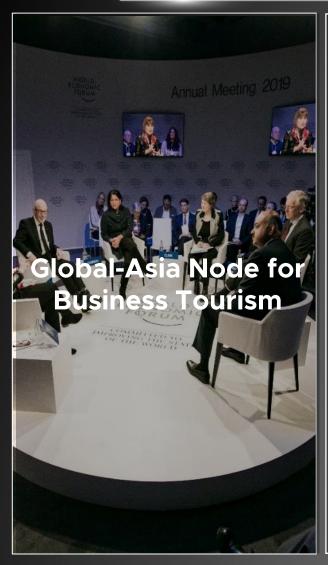
# Featuring: SingapoReimagine







### **Looking ahead towards Tourism 203X**









### Creating, attracting, and growing high-quality MICE events





#### Aligning business events with the needs of the future





## Anticipating major events in the weeks ahead







## Restarting full calendar of physical events

Image Credit: AIJA



# Global Health Security 2022



Suntec Convention & Exhibition Centre

Singapore 28 June - 1 July 2022

Image Credit: Global Health Security Network







# Envisioning Singapore as a sustainable urban destination



#### Charting a sustainable path for hotels



#### VISION

To create a hotel industry in Singapore that



Integrates sustainability as a core value across the entire hotel ecosystem



Is established as a living lab for innovation and utilises sustainability as a key thrust to drive business competitiveness and growth



Is recognised as an industry leader for sustainability in

#### **TARGETS**



At least 60% of hotel room stock to achieve internationally-recognised hotel sustainability certification (e.g. by the Global Sustainable Tourism Council) by 2025



For hotels to commence tracking of emissions by 2023, reduce emissions by 2030, with a view to achieve net-zero emissions by 2050

#### 4 CORE AREAS OF FOCUS



















#### **SINGAPORE HOTEL SUSTAINABILITY ROADMAP**

#### **STRATEGIES**

#### Strategy

Raise sustainability standards across the industry to achieve certification





Develop holistic sustainability plans, guided by international certification



Strategy 2



problem statements





Research, pilot and adopt sustainability

#### Strategy 3 Develop sustainable

hotel concepts and

experiences in

sustainability-centric hotel concepts and guest experiences:







Educate and promote sustainable consumption habits and









Raise awareness of sustainability efforts and promote sustainable consumption habits

Strategy 4



# Building industry-specific sustainability standards





### Participating in the Global Destination Sustainability Index



### Setting out to be a certified sustainable destination



# Thinking expansively about sustainability







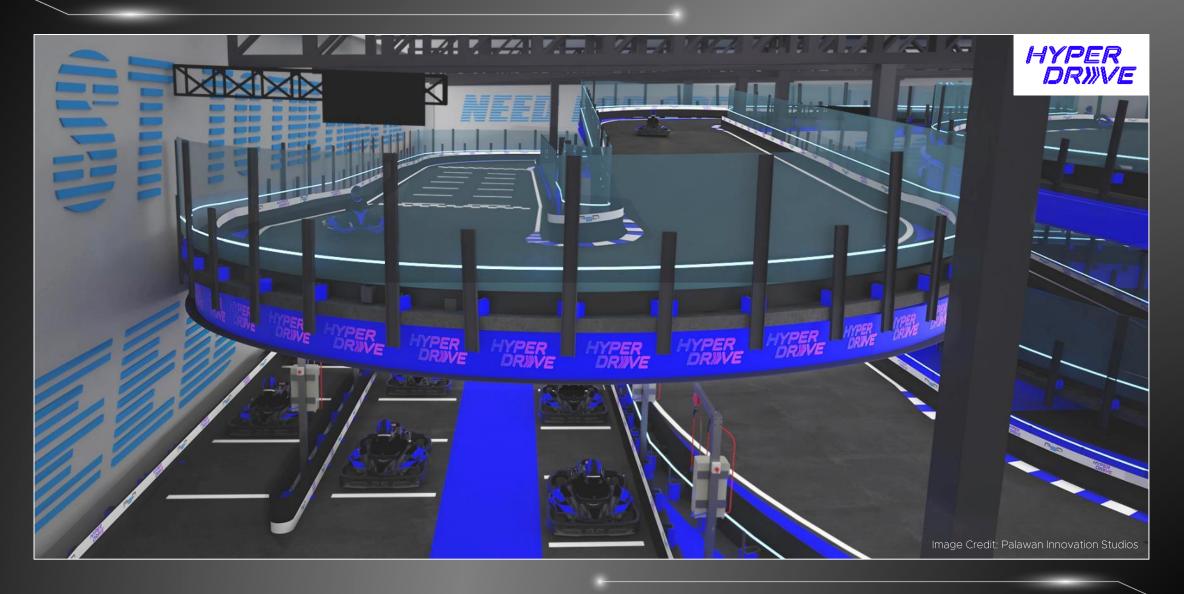
## Weaving sustainability into all touchpoints







# Introducing HyperDrive: go-kart meets interactive gaming



# Capitalising on wellness tourism





# Launching the Wellness Festival Singapore

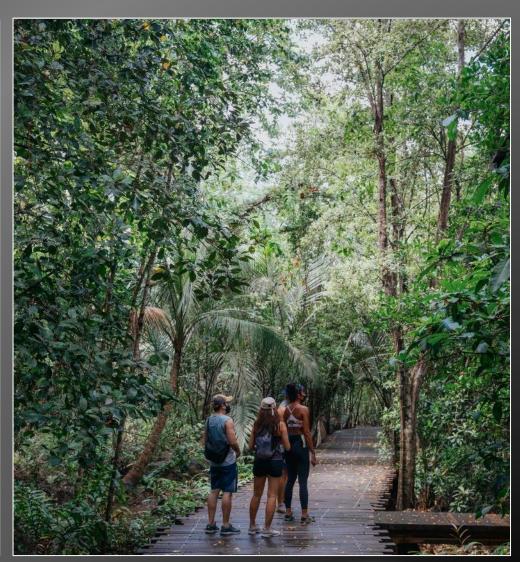




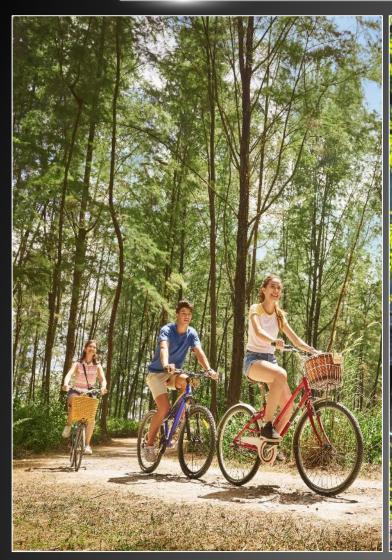
# Featuring a full lineup of wellness offerings



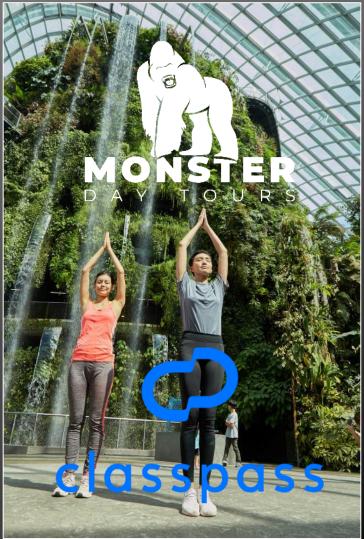




# Designing more wellness tours







# Harnessing the sustainability-wellness synergy





# Doubling the fun to visit Singapore





# **Unveiling Avatar: The Experience**



# Immersing in Hell's Museum





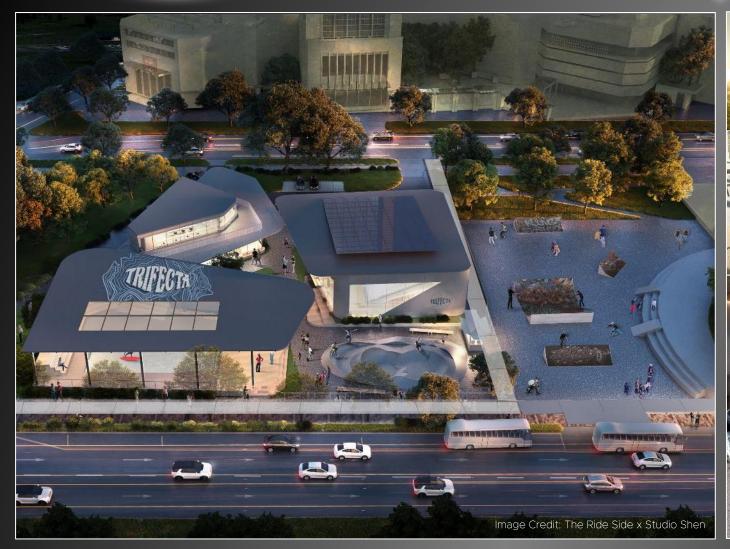
## Presenting: Mr. Bucket Chocolaterie's Chocolate Factory



# Rejuvenating the Orchard Road precinct



# **Announcing Orchard's new attraction: The Trifecta**





# **Celebrating Merlion 50**



# **Boosting the Tourism Development Fund**







# Tackling manpower crunch and skills mismatch



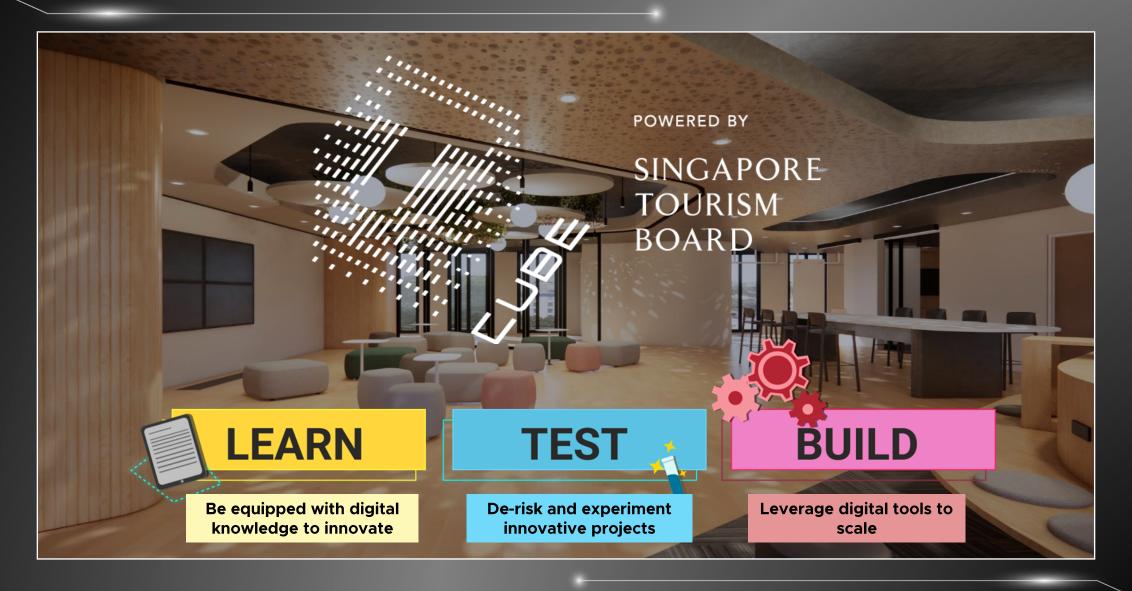




## Scaling up manpower support with the Tourism Careers Hub



#### Pushing on with digital transformation



### Going from Augmented to Extended Reality



# **Co-creating proof-of-concepts**





#### Calling for The Next Experience



## Summarising our key moves

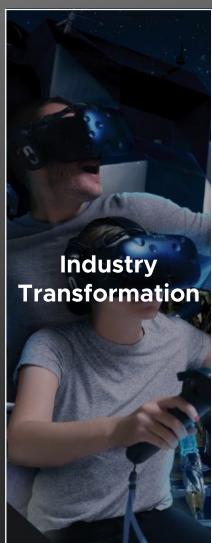












# Building a more vibrant destination and a better home

