

ANNEX A

The Singapore Tourism Awards 2022 Finalists

Customer Service Excellence	
Category	Finalist
Customer Service Excellence for Attractions	Abigail Jansen <i>Sentosa Development Corporation</i>
	Alexander Papayoanou <i>Museum of Ice Cream Singapore</i>
	Nur Ilyiani Razali (Lia) <i>Sentosa Development Corporation</i>
	Sathes Kumar Ramani <i>Mandai Wildlife Group</i>
Customer Service Excellence for Hotels	Kavind Bala <i>Grand Hyatt Singapore</i>
	Koh Wei Ting <i>Quincy Hotel</i>
	Rajagopal Rajkumar <i>Shangri-La Singapore</i>
	Ridzuan Bin Mohamad <i>One°15 Marina Sentosa Cove Singapore</i>
Customer Service Excellence for Food & Beverage	Britt Ng <i>Shangri-La Singapore</i>

Customer Service Excellence	
Category	Finalist
	George Matthew <i>Wildseed Bistro</i>
	Kelly Quah Sok Keen <i>Ya Kun Kaya Toast</i>
	Lopes Joyston Michael <i>One°15 Marina Sentosa Cove Singapore</i>
Customer Service Excellence for Retail	Chew Chin Meng, David <i>City Developments Limited (City Square Mall)</i>
	Christine Huang Shu Xian <i>Marina Bay Sands</i>
	Helen Ng Wei Ling <i>Marina Bay Sands</i>
	Sarah Dula Jimenez <i>City Developments Limited (City Square Mall)</i>
Customer Service Excellence for Transport	Gary Tan Kian Kok <i>SMRT Trains Ltd</i>
	Mohamed Harifin Bin Musa <i>SMRT Trains Ltd</i>
	Nor Heidayah Binte Abdullah <i>SMRT Trains Ltd</i>
	Tan Lai Hock <i>Strides Taxi</i>

Customer Service Excellence	
Category	Finalist
Customer Service Excellence for Tourist Guiding	Basirun Bin Mansor <i>Monster Day Tours</i>
	Colin Goh Zhen Yu <i>Let's Go Tour Singapore Pte Ltd</i>
	Corliss Chong Bao Li <i>Let's Go Tour Singapore Pte Ltd</i>
	Elaine Low <i>Tribe Pte Ltd</i>

Experience Excellence (Leisure)	
Category	Finalist
Outstanding Attraction Experience	Mandai Wildlife Reserve
	Royal Albatross
	SkyHelix Sentosa
Outstanding Tour Experience	Fright Night at the Museum, <i>Xperience DMC Pte Ltd</i>
	Ransack @ Little India Puzzle Tour, <i>Monster Day Tours (by Woopa Travels Pte Ltd)</i>

Experience Excellence (Leisure)	
Category	Finalist
	The Red Oil Lamp: Chinatown Stories Alive! and Voices: Memories of Kampong Lorong Buangkok, <i>Let's Go Tour Singapore Pte Ltd</i>
Outstanding Hotel Experience	PARKROYAL COLLECTION Marina Bay, Singapore
	Raffles Hotel Singapore
	The Barracks Hotel Sentosa
	The Clan Hotel Singapore
Outstanding Fine Dining Experience	CUT <i>by Wolfgang Puck</i>
	JAAN <i>by Kirk Westaway</i>
	VUE
Outstanding Casual Dining Experience	Arbora Hilltop Garden & Bistro
	Po

Experience Excellence (Leisure)	
Category	Finalist
	The Brewerkz Company
	Yardbird Southern Table and Bar
Outstanding Shopping Mall Experience	Jewel Changi Airport
	The Shoppes at Marina Bay Sands
Outstanding Retail Store Experience	Discover Singapore
	Food Folks @ Lau Pa Sat
	Kim Choo Kueh Chang
	Pick & Go
Outstanding Leisure Event	Dale Chihuly: Glass in Bloom <i>Hustle and Bustle</i>
	Gallery Children's Biennale 2021: Why Art Matters <i>National Gallery Singapore</i>
	Discover Asia's First Brickosaurs World <i>Mandai Wildlife Group</i>

Experience Excellence (Leisure)	
Category	Finalist
	Singapore Heritage Festival 2021 <i>National Heritage Board</i>
Experience Excellence (MICE)	
Category	Finalist
Outstanding Event Venue Experience	Capella Hotel Singapore
	Singapore EXPO
	Resorts World Convention Centre
	Sands Expo and Convention Centre
Outstanding Event Organiser	Constellar Exhibitions Pte Ltd <i>for Industrial Transformation Asia Pacific - a HANNOVER MESSE Event (ITAP)</i>
Outstanding Business Event	Huawei Cloud Spark Founders Summit <i>by Resorts World Sentosa</i>

Experience Excellence (Leisure)	
Category	Finalist
	SMF X IBTM Wired <i>by Reed Exhibitions and SACEOS</i>
	Let's Connect <i>by ENGIE South East Asia</i>
	PCMA Convening Leaders 2021 <i>by the Professional Convention Management Association</i>
	Singapore FinTech Festival 2021 <i>by Constellar Exhibitions Pte Ltd</i>
Outstanding Business Innovation	Copthorne King's Hotel Singapore
	Sands Expo and Convention Centre <i>Marina Bay Sands</i>
	The Intan Pte Ltd
	Zouk Singapore
Outstanding Marketing Idea	Explore the City <i>Capitaland</i>

Experience Excellence (Leisure)	
Category	Finalist
	Mumcation <i>Fairmont</i>
	The People's Gallery <i>National Gallery Singapore</i>
Special Awards	
Special Award for Community Care (Businesses and Individuals)	Goodwood Park Hotel
	Marina Bay Sands
	The Fullerton Hotels Singapore
	Trip.com Travel Singapore Pte. Ltd.
	Xperience DMC Private Limited
	Siok Hui Tan <i>Conrad Centennial Singapore</i>
Most Exemplary Employer	Far East Hospitality
	Lagardere Travel Retail Singapore Pte. Ltd.

Experience Excellence (Leisure)	
Category	Finalist
	Marina Bay Sands
Special Award for Sustainability	Grand Hyatt Singapore
	Marina Bay Sands
	PARKROYAL COLLECTION Marina Bay, Singapore
	Resorts World Sentosa