



ANNEX A

The Singapore Experience Awards 2014 Finalists and Recipients

Experience

Best Dining Experience

- **Joël Robuchon Restaurant, Resorts World Sentosa (Recipient)**
- The Black Swan, The Lo & Behold Group
- Catalunya Singapore
- The White Rabbit , The Lo & Behold Group

Best Healthcare Experience

- **Mount Elizabeth Hospitals (Recipient)**
- Fortis Surgical Hospital
- Gleneagles Hospital

Best Hotel Experience

- **The Fullerton Bay Hotel Singapore (Recipient)**
- Ascott Raffles Place Singapore
- Marina Bay Sands Hotel
- The St. Regis Singapore

Best Learning & Travel Experience

- **Ocean Dreams by S.E.A. Aquarium, Resorts World Sentosa (Recipient)**
- Safari Adventurer Tour by Night Safari, Wildlife Reserves Singapore
- Secrets of the Red Lantern™ - A Chinatown & Geylang Night Tour by Journeys Pte Ltd
- Wild Discoverer Tour by Singapore Zoo, Wildlife Reserves Singapore





Experience

Best Nightspot Experience

- **Ku Dé Ta Club Lounge (Recipient)**
- Kyō
- Zouk

Best Shopping Experience

- **The Shoppes at Marina Bay Sands (Recipient)**
- Malmaison by The Hour Glass
- TANGS

Best Visitor Attraction Experience

- **Night Safari, Wildlife Reserves Singapore (Recipient)**
- Adventure Cove Waterpark, Resorts World Sentosa
- Gardens by the Bay
- S.E.A. Aquarium, Resorts World Sentosa

Leisure Event of the Year

- **Chingay Parade Singapore 2013, People's Association (Recipient)**
- Art Stage Singapore 2013, Art Stage Singapore
- Halloween Horror Nights 3 at Universal Studios Singapore, Resorts World Sentosa
- Singapore Night Festival, National Museum of Singapore and National Heritage Board





Experience

Association Conference Organiser of the Year

- **International Federation of Library Associations and Institutions and National Library Board *for* International Federation of Library Associations World Library and Information Congress 2013 (Recipient)**
- The Institution of Engineers, Singapore *for* World Engineers Summit 2013 "Innovative and Sustainable Solutions to Climate Change"
- Kenes MP Asia Pte Ltd *for* Asian Pacific Association for the Study of the Liver Week 2013

Business Event Service Provider of the Year

- **Kingsmen Exhibits Pte Ltd *for* Tax Free World Association Asia Pacific Exhibition & Conference 2013 (Recipient)**
- Kingsmen Exhibits Pte Ltd *for* Art Stage Singapore 2013
- PICO Art International Pte Ltd *for* World Entrepreneurship Forum 2013

Business Event Venue of the Year

- **Resorts World Sentosa *for* Rolex Deepsea Challenge VIP Night (Recipient)**
- Marina Bay Sands *for* Responsible Business Forum 2013
- Max Atria @ Singapore Expo *for* IBM AP Industry Solutions Workshop 2013

Exhibition Organiser of the Year

- **SingEx Exhibition Ventures Pte Ltd *for* GreenUrbanScape Asia 2013 (Recipient)**
- Reed Elsevier (Singapore) 2008 Pte Ltd *for* Build Eco Xpo Asia 2013
- MP Singapore Pte Ltd *for* Land Transport Authority-International Association of Public Transport Singapore International Transport Congress & Exhibition 2013





Experience

Meeting / Incentive Organiser of the Year (*Special Mention*)

- MCI Group Asia Pacific Pte Ltd for Ernst & Young Asia-Pacific Tax Symposium 2013

Trade Conference Organiser of the Year

- **All That Matters Pte Ltd (Branded Limited) *for Digital and Music Matters 2013 (Recipient)***
- EMC International Sarl (Singapore) *for RSA® Conference Asia Pacific 2013*
- International New York Times *for S.E.A. of Luxury Conference*



MARKETING AND MEDIA

Best Singapore Experience Story (Broadcast)

- **“Globally Minded Person” with Andrey Ponkratov by Yana Kantor, Moya Planeta TV (Recipient)**
- City of Vertical Garden by Veenarat Laohapakakul, Nation TV
- Kai Travels...! by Kai Boecking, Kabel 1 TV Channel

Best Singapore Experience Story (Digital)

- **Cupid’s World of Happiness by Resort Marketing & Communications, Resorts World Sentosa (Recipient)**
- Club Street: Singapore's Hottest New Dining Enclave by Evelyn Chen, CNN Travel
- Islands of Calm by Steve McKenna, Sydney Morning Herald, Traveller

Best Singapore Experience Story (Print)

- **“Why ScreenSingapore Matters” by Clifford Coonan and Patrick Brzeski, The Hollywood Reporter (Recipient)**
- “Madam Tan's Tai Chi” by Mille Collin Flaherty, Berlingske
- “Singapour Land” by Céline Baussay, IDEAT
- “Vintage Fashion Comes Out Of The Closet in Singapore” by Cheryl Lu-Lien Tan, The Miami Herald

Most Innovative Marketing Idea

- **The River is Calling by River Safari, Wildlife Reserves Singapore (Recipient)**
- The Lengths We Go To by Singapore Airlines
- World’s Largest Aquarium by S.E.A. Aquarium, Resorts World Sentosa



CUSTOMER SERVICE

Customer Service – Food & Beverage

- **Bonaventure Newman D'silva, The Clifford Pier, The Fullerton Bay Hotel Singapore (Recipient)**
- Ang Wee Lun, Summer Palace, Regent Singapore
- Chiew Xue Kee, Keyaki, Pan Pacific Singapore
- Leonardo Lopez, Ku Dé Ta Restaurant

Customer Service - Hotel

- **Shaik Shidek B Shaik Osman, The Westin Singapore (Recipient)**
- Marjorie Anne Morales, Rendezvous Hotel Singapore
- Michael Noe Sabando Anastacio, PARKROYAL on Beach Road
- Sheila Marie Tan Benzon, The Ritz-Carlton, Millenia Singapore

Customer Service - Nightspot

- **Rashidi Bin Jamia'an, Bar Canary, Grand Park Orchard (Recipient)**
- Mohamed Azlam s/o Abdul Kadir, Lantern, The Fullerton Bay Hotel Singapore
- Ong Hui Yee, Loof, The Lo & Behold Group

Customer Service - Retail

- **Divine Real Clenista Santos, Singapore Zoo, Wildlife Reserves Singapore (Recipient)**
- Chew Bee Lan, IMM, CapitaMalls Asia Ltd
- Lee Jenny, Faber Peak, Mount Faber Leisure Group
- Muhammad Ridzwan Bin Ramly, Orchard Central, Far East Organisation





CUSTOMER SERVICE

Customer Service – Tourist Guiding

- **Sng Chye Seng (Recipient)**
- Catherine Ross
- Ong Yee Mei

Customer Service – Transport

- **Soh Beng Huat, SMRT Taxis Pte Ltd (Recipient)**
- Rajasulosna, SMRT Trains Ltd
- Toh Aik Seng, SMRT Taxis Pte Ltd

Customer Service – Visitor Attraction

- **Chua Si Sien Clarence, Gardens by the Bay (Recipient)**
- Lim Kuan Loong Bryan, Jurong Bird Park, Wildlife Reserves Singapore
- Muhammad Saifullah Bin Kamaludin, Fort Siloso, Sentosa Leisure Management
- Tan Han Qiang, Singapore Zoo, Wildlife Reserves Singapore





OUTSTANDING CONTRIBUTION

Lifetime Achievement for Outstanding Contribution to Tourism

- Mrs Geraldene Lowe-Ismail, Veteran Tourist Guide & Trainer

Tourism Entrepreneur of the Year

- Ms Yeoh Siew Hoon, Founder and Editor, Web in Travel

Best Business Event Champion

- Dr Lee Yuan Kun, Associate Professor, Department of Microbiology, National University of Singapore

SPECIAL RECOGNITION

Exceptional Achievement (2015 – 2016)

- Chingay Parade Singapore, People's Association
for Leisure Event of the Year (2012 – 2014)
- Night Safari, Wildlife Reserves Singapore
for Best Visitor Attraction Experience (2012 – 2014)

** All listings are in alphabetical order.*

