

ANNEX A

The Singapore Tourism Awards 2024 Finalists and Recipients

Customer Service Excellence	
Customer Service Excellence for Attractions	Hiwaashini D/O Sivakumar <i>Guest Service Officer, Mandai Wildlife Group</i>
	Nazeera Parveen <i>Guest Service Officer, Mandai Wildlife Group</i>
	Nur Ilyiani Binte Razali <i>Supervisor, Sentosa Development Corporation</i>
	Pugunes Visvanathan (Recipient) <i>Senior Ticketing Host, Sentosa Development Corporation</i>
Customer Service Excellence for Food and Beverage	Chen Ya-Ting Cynthia (Recipient) <i>F&B Captain, Verandah Rooftop Rotisserie at Momentus Hotel Alexandra</i>
	Christian Aguirre Alejar <i>Assistant Manager, RISE (Marina Bay Sands)</i>
	Kamble Meet Shirang <i>Senior Supervisor, Bedrock Origin (Commonwealth Concepts)</i>
	Muhammad Danish Bin Don Harriman <i>Assistant Cafe Manager, Wildseed Cafe at The Alkaff Mansion</i>
Customer Service Excellence for Hotels	Ian Pereira (Recipient) <i>Director of Guest Services, Fairmont Singapore & Swissôtel The Stamford</i>
	Jason Teo Chee Nguan <i>Banquet Operations Manager, Shangri-la Hotel</i>
	Magendra Berdayah <i>Assistant Chief Concierge, Hilton Singapore Orchard</i>
	Maria Bettina Dela Cruz Balatbat <i>Guest Services Ambassador II, PARKROYAL COLLECTION Pickering, Singapore</i>

Customer Service Excellence for Nightspots	Chelvakumaran Ulaganathan (Recipient) <i>Day Club Manager, 1-Altitude Coast (1-Group)</i>
	Mohammad Azmanudeen <i>Outlet Manager, Topsy Unicorn Beach Club (Topsy Collective)</i>
	Nur Hairinni Binte Rosli <i>Supervisor, Topsy Unicorn Beach Club (Topsy Collective)</i>
	Uthay Kumar Manikam <i>Club Manager, Yang Club Singapore</i>
Customer Service Excellence for Retail	Antonette Pedrosa Sun (Recipient) <i>Executive I, Retail Operations, Resorts World Sentosa</i>
	Lina Jiang <i>Senior Guest Service Agent, Marina Bay Sands</i>
	Liwan Wai Yin Keivin <i>Sales Executive, Chow Tai Fook Jewellery Singapore Pte. Ltd.</i>
	Wong Kok Jian (Alvin) <i>Lead II, Retail Operations, Resorts World Sentosa</i>
Customer Service Excellence for Tourist Guiding	Lily Lee Poh Kim <i>Tourist Guide, Monster Day Tours</i>
	Lim Si Wei (Recipient) <i>Tourist Guide, Monster Day Tours</i>
	Melvyn Yap <i>Tourist Guide, Freelance</i>
	Yashodhara D/O Dhoraisingam <i>Tourist Guide, Monster Day Tours</i>

Experience Excellence (Leisure)	
Outstanding Attraction Experience	Gardens by the Bay
	HyperDrive
	LKY: The Experience
	Mandai Wildlife Reserve (Recipient)
Outstanding Tour Experience	Fort Siloso Night Experience <i>by Tour East Singapore (1996) Pte Ltd</i>
	Geylang Adventures <i>by Citizen Adventures</i>
	Katong Dreaming - A Musical Tour <i>by Betel Box - The Real Singapore Tours</i>
	Rooftop Farm Experience (Recipient) <i>by The Sundowner Nature Experience Centre</i>
Outstanding Hotel Experience	Hilton Singapore Orchard (Recipient)
	Pan Pacific Orchard
	The Barracks Hotel Sentosa
	The Outpost Hotel Sentosa
Outstanding Dining Experience	CUT by Wolfgang Puck
	Marguerite (Recipient)
	Osteria Mozza
	Rempapa
Outstanding Retail Experience	Food Folks @ Lau Pa Sat
	HYSSSES Heritage
	Jewel Changi Airport
	The Shoppes at Marina Bay Sands (Recipient)
	1-Arden Bar

Outstanding Nightspot Experience	Manhattan Bar, Conrad Singapore Orchard
	MARQUEE Singapore (Recipient)
	Tipsy Unicorn Beach Club
Outstanding Wellness Experience	Jewel Changi Airport
	Raffles Hotel Singapore
	Trapeze Rec. Club
	XIU Nature Connections (Recipient)
Outstanding Leisure Event	Anime Festival Asia (Recipient) <i>by SOZO Pte Ltd</i>
	Christmas Wonderland <i>by Blue Sky Events</i>
	Light To Night Singapore <i>by National Gallery Singapore</i>
	S.E.A. Aquarium - A Christmas OddySea <i>by Resorts World Sentosa</i>
	Sneaker Con S.E.A <i>by The O4 Company</i>
	Universal Studios Singapore - Halloween Horror Nights <i>by Resorts World Sentosa</i>

Experience Excellence (MICE)	
Outstanding Event Venue Experience (MICE)	Hilton Singapore Orchard
	Ocean Gallery (S.E.A. Aquarium, Resorts World Sentosa)
	Raffles City Convention Centre
	Sentosa Island (Recipient)
	Singapore EXPO
Outstanding Event Organiser (MICE)	Closerstill Media
	Constellar Exhibitions Pte Ltd (Recipient)
	International Conference Services Pte Ltd
	Triumph Group International Singapore
Outstanding Business Event	25th World Congress of Dermatology 2023 (Recipient) <i>By Dermatological Society of Singapore</i>
	gamescom asia <i>by Koelnmesse Pte Ltd</i>
	Gastech Exhibition & Conference <i>by dmg events</i>
	Global Partner Summit 2023 <i>by Trip.com Group</i>

Enterprise Excellence	
Outstanding Achievement in Sustainability	Gardens by the Bay (Recipient)
	PARKROYAL COLLECTION Marina Bay, Singapore
	PARKROYAL COLLECTION Pickering, Singapore
	Resorts World Sentosa
Outstanding Business Innovation	Jublia
	PARKROYAL COLLECTION Pickering, Singapore (Recipient)
	Seek Sophie
	Trip.com Group
Outstanding Marketing Idea	A World of Festivals <i>Marina Bay Sands</i>
	Brand Marketing Collab <i>The Intan House Museum</i>
	Moments of More <i>Grand Hyatt Singapore</i>
	Take Off to Paradise (Recipient) <i>Mandai Wildlife Group</i>

* All listings are in alphabetical order.