

Annex B – Redemption process

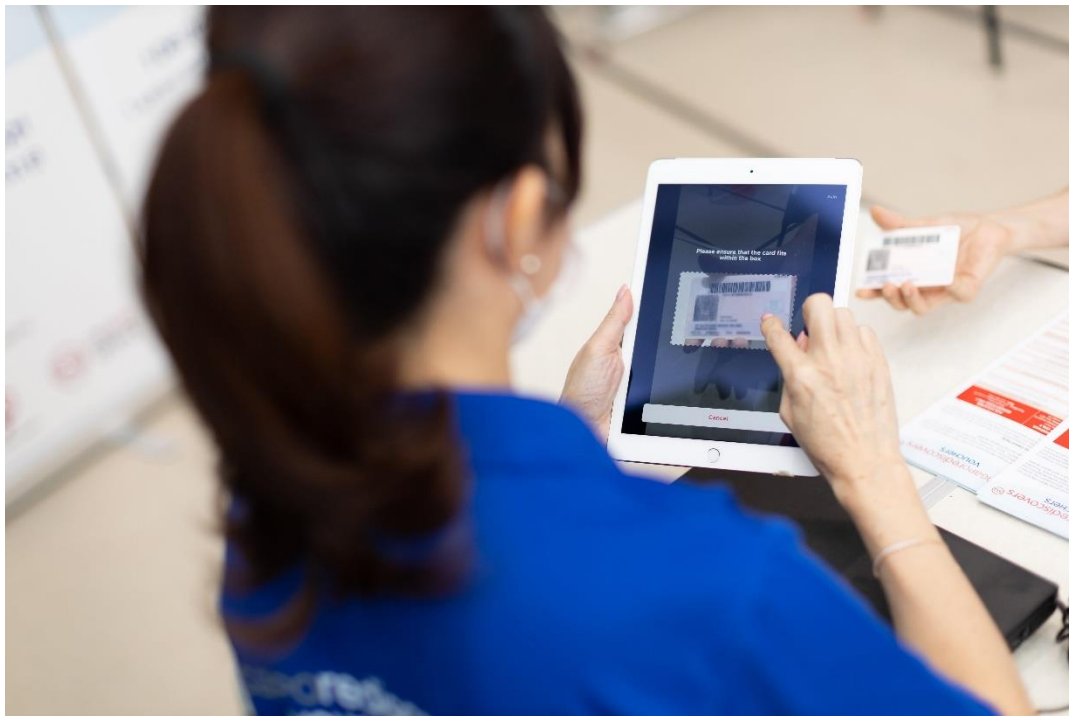
High resolution photos can also be downloaded via this [link](#). All photos should be credited to the Singapore Tourism Board.

Step 1: Bring your original ID (NRIC, National Service identification document, or Singapore passport) to any of the 34 CCs/RCs. Citizens must use their own original documents.



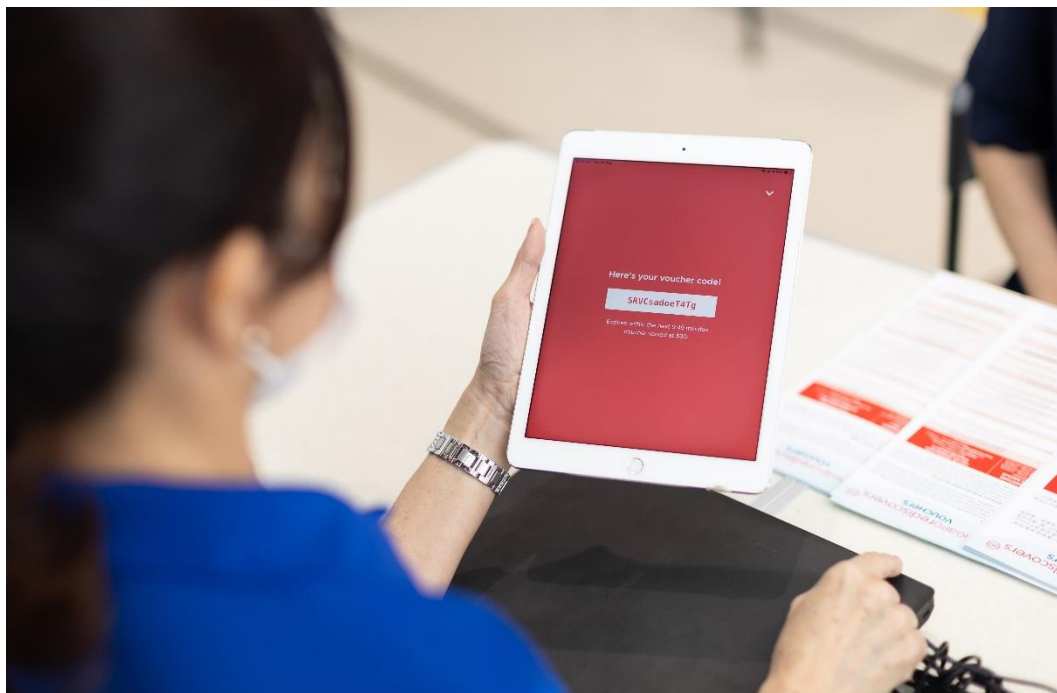
Citizens may use their original identification documents to redeem their digital SRV at 34 CCs/RCs across Singapore.

Step 2: An authorised SRV booking partner will assist you with your booking. Once you are ready to use your Vouchers, your identification document will be scanned using a secure Government application to generate a personal Voucher code.



Scanning the identification document using a secure Government application.

Step 3: Staff from authorised booking partner will use the code to help the citizen **book their preferred SRV-eligible product.**



The Voucher code will be generated after authorisation.



Once the Voucher code is generated, SRV booking partners will help citizens book their SRV-eligible experiences.