

**Singapore Tourism Awards 2022:  
35 individuals and organisations celebrated for outstanding contributions  
during COVID-19**

**ANNEX A**

**The Singapore Tourism Awards 2022 Finalists and Recipients**

Customer Service Excellence	
Customer Service Excellence for Attractions	<b>Abigail Jansen</b> <i>Sentosa Development Corporation</i>
	<b>Alexander Papayoanou</b> <i>Museum of Ice Cream Singapore</i>
	<b>Nur Ilyiani Razali</b> <i>Sentosa Development Corporation</i>
	<b>Sathes Kumar Ramani</b> <i>Mandai Wildlife Group</i>
Customer Service Excellence for Hotels	<b>Kavind Bala</b> <i>Grand Hyatt Singapore</i>
	<b>Koh Wei Ting</b> <i>Quincy Hotel</i>
	<b>Rajagopal Rajkumar</b> <i>Shangri-La Singapore</i>
	<b>Ridzuan Bin Mohamad</b> <i>One°15 Marina Sentosa Cove Singapore</i>
Customer Service Excellence for Food & Beverage	<b>Britt Ng</b> <i>Shangri-La Singapore</i>
	<b>George Matthew</b> <i>Wildseed Bistro</i>

Customer Service Excellence	
	<b>Kelly Quah Sok Keen</b> <i>Ya Kun Kaya Toast</i>
	<b>Lopes Joyston Michael</b> <i>One°15 Marina Sentosa Cove Singapore</i>
Customer Service Excellence for Retail	<b>Chew Chin Meng, David</b> <i>City Developments Limited (City Square Mall)</i>
	<b>Christine Huang Shu Xian</b> <i>Marina Bay Sands</i>
	<b>Helen Ng Wei Ling</b> <i>Marina Bay Sands</i>
	<b>Sarah Dula Jimenez</b> <i>City Developments Limited (City Square Mall)</i>
Customer Service Excellence for Transport	<b>Gary Tan Kian Kok</b> <i>SMRT Trains Ltd</i>
	<b>Mohamed Harifin Bin Musa</b> <i>SMRT Trains Ltd</i>
	<b>Nor Heidayah Binte Abdullah</b> <i>SMRT Trains Ltd</i>
	<b>Tan Lai Hock</b> <i>Strides Taxi</i>
Customer Service Excellence for Tourist Guiding	<b>Basirun Bin Mansor</b> <i>Monster Day Tours</i>
	<b>Colin Goh Zhen Yu</b> <i>Let's Go Tour Singapore Pte Ltd</i>
	<b>Corliss Chong Bao Li</b> <i>Let's Go Tour Singapore Pte Ltd</i>
	<b>Elaine Low</b> <i>Tribe Pte Ltd</i>

Experience Excellence (Leisure)	
Outstanding Attraction Experience	<b>Mandai Wildlife Reserve</b>
	<b>Royal Albatross</b>
	<b>SkyHelix Sentosa</b>
Outstanding Tour Experience	<b>Fright Night at the Museum,</b> <i>Xperience DMC Private Limited</i>
	<b>Ransack @ Little India Puzzle Tour,</b> <i>Monster Day Tours (by Woopa Travels Pte Ltd)</i>
	<b>The Red Oil Lamp: Chinatown Stories Alive! and</b> <b>Voices: Memories of Kampong Lorong Buangkok,</b> <i>Let's Go Tour</i>
Outstanding Hotel Experience	<b>PARKROYAL COLLECTION Marina Bay, Singapore</b>
	<b>Raffles Hotel Singapore</b>
	<b>The Barracks Hotel Sentosa</b>
	<b>The Clan Hotel Singapore</b> <i>by Far East Hospitality</i>
Outstanding Fine Dining Experience	<b>CUT</b> <i>by Wolfgang Puck</i>
	<b>JAAN</b> <i>by Kirk Westaway</i>

Experience Excellence (Leisure)	
	<b>VUE</b>
Outstanding Casual Dining Experience	<b>Arbora Hilltop Garden &amp; Bistro</b>
	<b>Po</b> <i>The Warehouse Hotel</i>
	<b>The Brewerkz Company</b>
	<b>Yardbird Southern Table and Bar</b>
Outstanding Shopping Mall Experience	<b>Jewel Changi Airport</b>
	<b>The Shoppes at Marina Bay Sands</b>
Outstanding Retail Store Experience	<b>Discover Singapore</b>
	<b>Food Folks @ Lau Pa Sat</b>
	<b>Kim Choo Kueh Chang</b>
	<b>Pick &amp; Go</b>
Outstanding Leisure Event	<b>Dale Chihuly: Glass in Bloom</b> <i>Hustle and Bustle</i>
	<b>Gallery Children's Biennale 2021: Why Art Matters</b> <i>National Gallery Singapore</i>
	<b>Discover Asia's First Brickosaurs World</b> <i>Mandai Wildlife Group</i>

Experience Excellence (Leisure)	
	<p><b>Singapore HeritageFest (SHF) 2021</b> <i>National Heritage Board</i></p>
Experience Excellence (MICE)	
Outstanding Event Venue Experience	<p><b>Capella Hotel Singapore</b></p>
	<p><b>Singapore EXPO</b></p>
	<p><b>Resorts World Convention Centre</b></p>
	<p><b>Sands Expo and Convention Centre</b></p>
Outstanding Event Organiser	<p><b>Constellar Exhibitions Pte Ltd</b> <i>for Industrial Transformation Asia Pacific - a HANNOVER MESSE Event (ITAP)</i></p>
Outstanding Business Event	<p><b>Huawei Cloud Spark Founders Summit</b> <i>by Resorts World Sentosa</i></p>
	<p><b>SMF X IBTM Wired</b> <i>by Reed Exhibitions and SACEOS</i></p>
	<p><b>Let's Connect</b> <i>by ENGIE South East Asia</i></p>
	<p><b>PCMA Convening Leaders 2021</b> <i>by the Professional Convention Management Association</i></p>

Experience Excellence (Leisure)	
	<p><b>Singapore FinTech Festival 2021</b> <i>by Constellar Exhibitions Pte Ltd</i></p>
Outstanding Business Innovation	<p><b>Copthorne King's Hotel Singapore</b></p>
	<p><b>Sands Expo and Convention Centre</b></p>
	<p><b>The Intan Pte Ltd</b></p>
	<p><b>Zouk Singapore</b></p>
Outstanding Marketing Idea	<p><b>Explore the City</b> <i>Capitaland</i></p>
	<p><b>Mumcation</b> <i>Fairmont Singapore</i></p>
	<p><b>The People's Gallery</b> <i>National Gallery Singapore</i></p>
Special Awards	
Special Award for Community Care	<p><b>Goodwood Park Hotel</b></p>
	<p><b>Marina Bay Sands</b></p>
	<p><b>The Fullerton Hotels Singapore</b></p>
	<p><b>Trip.com Travel Singapore Pte. Ltd.</b></p>

Experience Excellence (Leisure)	
	<b>Xperience DMC Pte Ltd</b>
	<b>Siok Hui Tan</b> <i>Conrad Centennial Singapore</i>
Most Exemplary Employer	<b>Far East Hospitality</b>
	<b>Lagardere Travel Retail Singapore Pte. Ltd.</b>
	<b>Marina Bay Sands</b>
Special Award for Sustainability	<b>Grand Hyatt Singapore</b>
	<b>Marina Bay Sands</b>
	<b>PARKROYAL COLLECTION Marina Bay, Singapore</b>
	<b>Resorts World Sentosa</b>
Top Awards	
Special Recognition	<b>One Kampong Gelam</b>
Special Recognition	<b>Group ONE Holdings (ONE)</b>