**ANNEX A**

**The Singapore Experience Awards 2013 Finalists and Recipients**

|  |
| --- |
| **EVENTS** |
| **Association Conference of the Year**   * **15th World Conference on Tobacco or Health, Health Promotion Board, Singapore and MCI Group Asia Pacific Pte Ltd (Recipient)** * International Council for Commercial Arbitration (ICCA) Singapore 2012 Congress, Singapore International Arbitration Centre (SIAC) and Ace:Daytons Direct (International) Pte Ltd * Philanthropy in Asia Summit 2012 (PIA 2012), National Volunteer & Philanthropy Centre   **Exhibition of the Year**   * **WasteMet Asia 2012, Waste Management and Recycling Association of Singapore (WMRAS) and Singex Exhibitions Ventures Pte Ltd (Recipient)** * Asia Pacific Maritime 2012, Reed Elsevier (Singapore) 2008 Pte Ltd   **Leisure Event of the Year**   * **Chingay Parade Singapore 2012, People’s Association (Recipient)** * Commemoration of 70th Anniversary of the Fall of Singapore, The Changi Museum and Singapore History Consultants * Halloween Horror Nights, Universal Studios Singapore, Resorts World Sentosa   **Meeting of the Year**   * **Amway Taiwan 2012 Leadership Seminar, MCI Group Asia Pacific Pte Ltd (Recipient)** * Nomura Asia Equity Forum 2012, Nomura International Hong Kong * World Nutrition Forum 2012, BIOMIN Holding GmbH   **Trade Conference of the Year**   * **SingTel i.luminate 2012, SingTel Group Enterprise (Recipient)** * IDEM Singapore 2012, Koelnmesse Pte Ltd and Singapore Dental Association * Music Matters, Branded Ltd |
| **MARKETING AND MEDIA** |
| **Best Singapore Experience Story – Broadcast**   * **Master Coming by Yang Xiaoqing, Traveler, China (Recipient)** * “Clarke Quay” by Steven Hopkinson and Andrew Jeffery, Tourist TV, Singapore * “German Celebrity Chef Johann Lafer Goes Singapore” by Kai Boecking, gut tut gut, Germany   **Best Singapore Experience Story – Digital**   * **“Singapore in 24 hours” by Thang Ngo, Noodlies, Australia (Recipient)** * “A Life like Lego Exhibition Held In Singapore” by Han Quoc Viet, VnExpress, Vietnam * “Gardens by the Bay Series” by Sinjin Pineda, Libotero, Philippines   **Best Singapore Experience Story – Print**   * **“Out of the Melting Pot” by Jill Dupleix and Terry Durack, Sydney Morning Herald Traveller, Australia (Recipient)** * “All in One Singapore” by Jie Chen, Across, China * “Seven Cocktails in Singapore” by Grigoriy Revzin and Maksim Marmur, GQ, Russia   **Most Innovative Marketing Initiative**   * **Pandamonium Hits Singapore by Wildlife Reserves Singapore (Recipient)** * A Classic GSS Affair @ OC by Orchard Central * Singapore “Be a Star Kid” – Children Enrichment Program by SIA Holidays Hong Kong |
| **EXPERIENCE** |
| **Best Business Event Service Experience**   * **The Fullerton Hotel for NBC Universal International Leadership (Recipient)** * Kingsmen Exhibits Pte Ltd for Tax Free World Association (TFWA) Asia Pacific Exhibition & Conference * Pico Art International Pte Ltd for 5th Singapore International Water Week & 3rd World Cities Summit   **Best Business Event Venue Experience**   * **Marina Bay Sands (Recipient)** * MAX Atria @ Singapore Expo * The Ritz-Carlton, Millenia Singapore   **Best Dining Experience**   * **L’Atelier de Joël Robuchon, Resorts World Sentosa (Recipient)** * CUT, Marina Bay Sands * JAAN, Swissôtel The Stamford, Singapore * The White Rabbit, The Lo and Behold Group   **Best Education Experience (Tourism & Hospitality)**   * **Institute of Technical Education College West (Recipient)** * School of Hospitality, Republic Polytechnic * Shatec   **Best Enrichment Experience**   * **Cultural Cooking Class, Food Playground (Recipient)** * Flying Start, Flight Experience Singapore * Forensic Science Programmes, Science Centre Singapore   **Best Healthcare Experience**   * **Mount Elizabeth Hospitals (Recipient)** * Gleneagles Hospital * Singapore Paincare Center   **Best Hotel Experience**   * **Capella Hotel Singapore (Recipient)** * The Fullerton Bay Hotel Singapore * The Ritz-Carlton, Millenia Singapore * The St. Regis Singapore   **Best Nightspot Experience**   * **Zouk Club (Recipient)** * The Tanjong Beach Club * The Vault   **Best Shopping Experience**   * **TANGS (Recipient)** * ION Orchard * The Shoppes at Marina Bay Sands   **Best Travel Experience**   * **Changi WWIITM - A Changi Museum War Trail, Journeys Pte Ltd and The Changi Museum (Recipient)** * **Wild Discoverer Tour, Singapore Zoo, Wildlife Reserves Singapore (Recipient)** * Unlock Singapore, East West Planners   **Best Visitor Attraction Experience**   * **Night Safari, Wildlife Reserves Singapore (Recipient)** * Singapore Botanic Gardens, NParks * Singapore Zoo, Wildlife Reserves Singapore |
| **CUSTOMER SERVICE** |
| **Customer Service – Food & Beverage**   * **Mark Alvarez Lim, Port Belly, Port of Lost Wonder, Sentosa Leisure Group (Recipient)** * Eden Ilagan Perez, Mount Faber Leisure Group * Kaval Jit Kaur, Hotel Miramar (S) Ltd * Lau Careen, The Courtyard, The Fullerton Hotel Singapore   **Customer Service - Hotel**   * **Cory Ann Wright, Garden Wing, Shangri-La Hotel, Singapore (Recipient)** * Alam Albahar, Grand Park Orchard * Brametha d/o Parimelalagan, Grand Hyatt Singapore   **Customer Service - Nightspot**   * **Samuel Lee, 1-Altitude (Recipient)** * Liza Binte Bakar, Ku Dé Ta Club Lounge * Nurashykin Binte Jamil, The Black Swan   **Customer Service - Retail**   * **Lim Miao Ling, That's A Wrap Store, Universal Studios Singapore, Resorts World Sentosa (Recipient)** * Emily Goh Geok Tin, DFS Galleria Singapore (Scottswalk) * Keegan Teng, Lee Hwa Jewellery (Bugis Junction)   **Customer Service – Tour Guiding**   * **Heng Khiam Seng Desmond, Golden Travel Services Pte Ltd** **(Recipient)** * Tanny Tan Chye Heah, Hong Thai Travel Pte Ltd   **Customer Service – Transport (Taxi)**   * **Tan Poh Seng, Comfort Transportation Pte Ltd (Recipient)** * Lim Soon Keng, Comfort Transportation Pte Ltd * Thomas Charles, Comfort Transportation Pte Ltd   **Customer Service – Visitor Attraction**   * **Grace Christine M. Jamuna Rani, Universal Studios Singapore, Resorts World Sentosa (Recipient)** * Erniewaty Binte Rostam, Jurong Bird Park, Wildlife Reserves Singapore * Haniman Boniran, Singapore Zoo, Wildlife Reserves Singapore |
| **OUTSTANDING CONTRIBUTION** |
| **Business Event Ambassador**   * **Dr Perry Shum, Director/Professor, Photonics Centre of Excellence, School of Electrical and Electronics Engineering, Nanyang Technological University**   **Tourism Entrepreneur of the Year**   * **Mr Olivier Bendel, CEO, Déliciae Hospitality Management Pte Ltd**   **Lifetime Achievement for Outstanding Contribution to Tourism**   * **Mr Robert Khoo, Retired NATAS Group CEO** |
| **SPECIAL RECOGNITION** |
| **Breakthrough Contribution to Tourism**   * **Gardens by the Bay** |

*\* All listings are in alphabetical order*