

LIST OF INSURERS THAT INSURE AGAINST INSOLVENCY OF A TRAVEL AGENT

The Singapore Tourism Board encourages outbound consumers to purchase travel insurance that insures them against travel agent insolvency. Such insurance should insure them against any failure or disruption in the provision of the travel product arising from travel agent insolvency.

The table below, **correct as of 29 March 2017**, represents a non-exhaustive list of insurers and their respective products that insure a consumer to some extent against insolvency on the part of the travel agent. Do note that the coverage for travel agent insolvency varies across different travel insurance products and may not cover all travel agents. Please approach the insurers of your choice to ensure their respective product insuring against insolvency meets your needs.

Consumers are encouraged to ask if the insurance product offered (i) insures against insolvency of <<travel agent name>> for the travelling parties; and (ii) the travel product (including travelling date).

The Singapore Tourism Board does not endorse any particular insurer. Insurers that have travel insurance products that insure against insolvency on the part of the travel agent but are not included on this list can write to STB at stb_ta@stb.gov.sg.

Insurer / Insurance product	Contact Details
AIG Asia Pacific Insurance Pte Ltd Product: AIG Travel Guard	Address: AIG Building 78 Shenton Way #07-16 Singapore 079120 Telephone: (65) 6419 3000 Website: www.aig.com.sg
Aviva Ltd Product: Aviva Travel Insurance	Address: 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Telephone: (65) 6827 7988 Website: www.aviva.com.sg
AXA Insurance Singapore Pte Ltd Product: AXA Smart Traveller	Address: 8 Shenton Way #27-01/02 AXA Tower Singapore 068811 Telephone: (65) 6880 4888 Website: www.axa.com.sg
Chubb Insurance Singapore Limited Product: Chubb Travel Insurance	Address: 138 Market Street #11-01 CapitaGreen Singapore 048946 Telephone: (65) 6398 8776 (Monday – Friday: 9am to 5pm only) Emergency: (65) 6836 2922 Website: www.chubbtravelinsurance.com.sg

Insurer / Insurance product	Contact Details
Direct Asia Insurance (Singapore) Pte Ltd Product: DirectAsia.com Travel Insurance	Address: 88 South Bridge Road Singapore 058716 Telephone: (65) 6665 5555 Website: www.directasia.com
Etiqa Insurance Pte Ltd Product: Etiqa Vacation Shield Plus Travelcare Plus	Address: One Raffles Quay, #22-01 North Tower, Singapore 048583 Telephone: (65) 6339 2109 Website: www.etiga.com.sg
EQ Insurance Company Limited Product: EQ Travel	Address: 5 Maxwell Road, #17-00 Tower Block MND Complex, Singapore 069110 Telephone: (65) 6223 9433 Website: www.eqinsurance.com.sg
First Capital Insurance Limited Product: Travel Insurance	Address: 6 Raffles Quay, #21-00, Singapore 048580 Telephone: (65) 6222 2311 Website: www.first-insurance.com.sg
HL Assurance Pte Ltd Product: Travel Protect360	Address: 11 Keppel Road, #11-01 ABI Plaza, Singapore 089057 Telephone: (65) 6702 0202 Website: www.hlas.com.sg
Liberty Insurance Pte Ltd Product: TourCare Plus	Address: 51 Club Street, #03-00 Liberty House Singapore 069428 Telephone: (65) 6542 3789 Website: www.libertyinsurance.com.sg
MSIG Insurance (Singapore) Pte Ltd Product: MSIG TravelEasy	Address: 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Telephone: (65) 6827 7602 Website: www.msig.com.sg
NTUC Income Insurance Co-operative Ltd Product: NTUC Income Travel insurance	Address: 75 Bras Basah Road NTUC Income Centre Singapore 189557 Telephone: (65) 6788 1222 Website: www.income.com.sg

Insurer / Insurance product	Contact Details
Sampo Insurance Singapore Pte. Ltd. Product: TravelJoy	Address: 50 Raffles Place, #05-01/06 Singapore Land Tower Singapore 048623 Telephone: (65) 6461 6555 Website: www.sampo.com.sg
The Overseas Assurance Corporation Ltd Product: Travel E@sy TravelSmart Premier Explorer	Address: 1 Pickering Street #16-01 Great Eastern Centre Singapore 048659 Telephone: (65) 6248 2888 / 1800 248 2888 Website: www.oac.com.sg
Tokio Marine Insurance Singapore Ltd Product: TM Xplora	Address: 20 McCallum Street #09-01, Tokio Marine Centre Singapore 069406 Telephone: (65) 6221 6111 Website: www.tokiomarine.com.sg
United Overseas Insurance Ltd Product: Unisure Leisure Travel Insure & Travel Enhanced	Address: 3 Anson Road #28-01 Springleaf Tower Singapore 079909 Telephone: (65) 6222 7733 Website: www.uoi.com.sg